



# CASPA AGM 2022 - Minutes

## Monday 14th March 2022

**Location:** Virtual over Zoom

**Attendees:** CASPA Board & CASPA membership

**START at 12:30 AM**

### **1. Introduction and financial report**

#### **1.1. Introduction**

##### **1.1.1. Formation of CASPA**

- Founded by Person Centred Software, EveryLIFE Technologies and Nourish

##### **1.1.2. Fiona Hale - Cool Care has joined the Board**

- She has been actively working with CASPA since December 2021 following her return from maternity leave

#### **1.2. Financial report**

##### **1.2.1. Current cash reserves of £28k**

- 2021 expenses came to £6k, predominantly on administration
- The cash reserve has built up as no events or expos were happening during lockdown
- CASPA plans to attend in-person events again these begin to open up again

#### **1.3. Membership & Renewals**

- 43 active members
- Target to recruit another 10 members this year
- Renewals will be due End of May
- Decision has been made to maintain subscription fee of £500 with a plan to increase the fee in 2023



## 2. Report by the Officers of the CIC (Community Interest Company) on its recent activities:

### 2.1. CASPA achievements and a review of the year

#### 2.1.1. CASPA Objective 1: The promotion and continued growth of the use of digital technologies in the social care sector to improve the quality of care delivered

Digital Social Care Records are now in use by circa 50% of all care providers (IPC Oxford Brookes report). The momentum continues to accelerate, and CASPA has had a significant input into all major initiatives that are accelerating this trend. Over the past 12 months we have:

- Continued sharing best practice and case studies with all key stakeholders (DSC, CQC, NHSx)
- Continued our engagement with NHSx – particularly with regards to their Digital Social Care Records programme

Key achievements/milestones over the past 12 months include:

- Launch of the Dynamic Purchasing System – a procurement portal and a catalogue which is designed to enable care providers to buy with confidence that solutions have been assured by NHSx
- 7 suppliers are now listed as assured – which includes 5 CASPA members
- NHSx has launched a number (I believe this is 9) pilots with ICSs with a view to accelerate digital transformation with a degree of coordination from these new commissioning bodies
- Continued to supply information to help NHSx’s team in creating the business case with government, specifically the treasury, to justify investment in accelerating digital transformation
- Shaping of the whitepaper “A Vision of Social Care - The Economic & Wider Value of Adult Social Care”, reinforcing the



message that Digital Transformation is one of three areas of priority – and ministerial engagement – and key messages conveyed to ministerial team ahead of the publication of the whitepaper

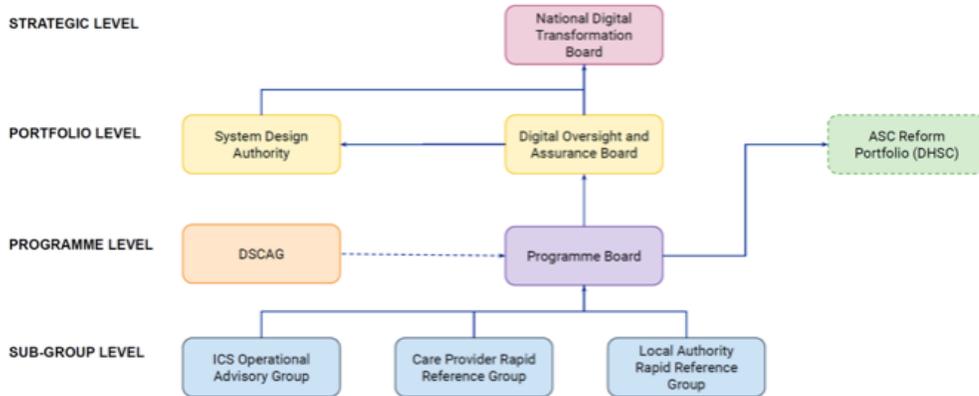
- Commitment from the prime minister at the conservative party conference to “use new technology so that there is a single set of electronic records as patients pass between health and social care”
- Publication of the white paper “**Health and social care integration: joining up care for people, places and populations**” – with a strong focus on digital transformation of the sector
- Various announcements which led to Sajid Javid’s commitment to full adoption of digital social care records within Social Care by the end of 2024

**2.1.2. CASPA Objective 2: Promoting advances in the digital information flow across social care to provide openness and transparency of care being provided**

**The Digital Social Care Advisory Group (DSCAG)**

- DSCAG was formed by NHSX and DHSC in 2019, to act as a strategic advisory group to “influence the vision and roadmap for digital in social care”.
- CASPA has been one of the most active participants, engaging in numerous working parties to ensure the realities of software deployment and use are well understood.
- Following the success of the DPS, as mentioned by Nuno (above), and the merging of NHSX with the NHS Transformation Directorate, DSCAG will continue.
- DSCAG will be the strategic delivery vehicle for the NHSX Social Care Digitisation Programme.
- This org chart shows where DSCAG sits in the NHS hierarchy - reporting into the Programme Board, which itself reports up to the National Digital transformation Board.
- CASPA remains well placed to ensure the programme’s success.

**(Draft) governance structure** 



DSCAG = Digital Social Care Advisory Group

### Northstar

The Northstar objectives (below) have been agreed between CASPA and Digital Social Care.



### Digital systems being rolled out to Social Care providers and their Interoperability must be...





There is an intention to get more parties to sign up to the principle of Northstar over the coming year.

### **CQC**

CASPA has achieved an engagement with the head of Adult Social Care policy at CQC, and we are working with them to help to define a standard for data collection to enable remote inspections of social care providers at scale.

### **2.1.3. CASPA Objective 3: Lobbying parties outside social care to improve the digital information flow between social care and others, in particular, the NHS**

#### **GP Connect**

- Over a year ago CASPA worked with NHS Digital to begin data sharing between GPs and social care using GP connect. At that time, the GP data included a full patient timeline but was restricted to Clinicians. This hugely reduced the number of care providers that could use this service.
- CASPA continued to lobby for access to be extended beyond clinicians throughout 2021. This culminated in us using our position on the DSCAG to issue a call for action to NHS & DHSC to deliver extension ASAP. This was followed up with a CASPA letter to NHSX's CEO Matthew Gould highlighting the "Risk of avoidable harm arising from NHSX delays in authorising social care Registered Managers access to care receiver information via NHS GP Connect". Quite a strong statement.
- After further discussion between NHS, GP representatives, the NDG & CASPA, permission was given at the start of March for tech providers to create a slimmed down version of the GP record and to provide this to care managers and team leaders across social care.



**2.1.4.** CASPA Objective 4: Creating standards, such as those for electronic information transfer, where such standards do not currently exist

See '2022 Objective 2: Shape Social Care Data' section below

**2.2.** *The plan going forward - 2022 Objectives and what are plans are in order to achieve them*

**2.2.1.** 2022 Objective 1: Widen CASPA's remit

**Advanced Resident Monitoring (ARM) Working Group - grow this new working group to achieve similar influence to that of our care records working group**

- Run by 5 members: VCARE Systems, Ally, Docobo, Whzan and CLB
- Objectives: To ensure the Government stands by what it said it's going to do (in recent whitepaper) and the promotion of digital care tech
- Meets monthly as a group and also meets NHS on a monthly basis

**Workforce Management Working Group**

- In the process of defining the scope
- Group to be formed for the purpose of leveraging relationships, taking expertise of members and putting them to a regulatory level and having influence
- Aiming to launch a working group in June 2022 when it will be put forward to members to join

**2.2.2.** 2022 Objective 2: Shape Social Care Data

**Minimum Dataset (reduction of burden, patient information flow)**

- Plans to establish Data Working Group for promotion and leadership in the debate



- Gain significant engagement with the Shared Care Record Programme
- Working closely with CQC on data strategy, engage at senior level and expand relationships with care inspectorates in Wales, Scotland and Northern Ireland
- In November 2021, NHSX, now Transformation Directorate, began work to develop a minimum data set for Digital Social Care Records. CASPA was involved from the very beginning and has been working alongside the transformation directorate, and the PRSB to progress this. This work is intended to encourage seamless flow of people's information between those that have a need to know it across health and care, with the goal of improving care outcomes and the patients' experience of receiving care. This will also reduce the burden of providing information for care providers who often receive repeated requests for information from different stakeholders.
- So, to date, we have established a strawman for the minimum data set that is being consulted on by various stakeholders. One of the things that we were keen to ensure, is that where existing standards were already in place and in use, we didn't try to reinvent the wheel. So we have taken account of existing standards around things like demographic information, etc and we are also referencing some of the PRSB work, because we know that they are working very closely with the Transformation Directorate on the work on digital social care records standards.

### **Shared care records**

- At the same time, we have been engaging with the Shared Care Records Program team. Given that each ISC is tasked with having a shared care record, we are working to influence engagement with social care software suppliers at an early stage so that our collective customers are able to also benefit from accessing, and contributing to a shared care record where that exists in their



area. Especially given the stated ambition that care providers should have access to a shared care record within 6 months of going live with a Digital Social Care Record.

- Those of you who attended the first social care learnathon will have heard me talking about the importance of this and my questions back to the programme director for the shared care records about how they will be engaging with care software suppliers to ensure that the onboard process for shared care records is as efficient as possible for our customers. These conversations will be continuing in the coming months and we will engage with members as these pick-up pace.

#### **Working closely with CQC on data strategy**

- Previously we set an objective to develop links into CQC and we have achieved this such that over the last 6 months, we have met up with a number of people from CQC to discuss digital, social care tech, and other initiatives. Our engagement with CQC also now includes regular catch up with personnel like the Head of ASC Policy whom we meet with on a 6 weekly basis. Our relationship has evolved to mean that when CQC are considering focus of regulation/ assessment areas, they come to CASPA and so they have facilitated meeting with other personnel such as reps from Royal Colleges etc. to discuss data available to inform these initiatives. As the CQC develop their data strategy, and look to be more data driven, we are working with them on how their assessment process can benefit from data collected in digital systems use by care providers.

#### **2.2.3. 2022 Objective 3: Social Care Records**

- Continue engagement with NHSx (and all)
- Achieve endorsement of digital care records by CQC
- Engage with ICO and create a working relationship (decide how to engage, what we want to get out of it and identify a good point



of engagement)

**2.2.4. 2022 Objective 4: Showcase advantages of membership and grow membership base**

- Clarify and reinforce relationships with external stakeholders
- Provide compelling description of advantages of membership
- Case studies of advantages for our members

**3. Member Q&A**

Richard Al Chalabi from HAS Technology asked:

*“There is a great difference between the way CQC in England and the way the Care Inspectorate in Scotland work. Scotland are really focussed on interoperability and paving the way with integrated care. Why is CASPA focused on CQC/England only?”*

CASPA response:

Lots of CASPA’s work is with the NHS, hence the main focus on England  
FHIR Board has representation across all 4 nations and they are hoping to replicate this same representation model into other projects  
Ultimately, CASPA must be streamlined in what we do to ensure bandwidth across the board is focussed, hence wanting to expand the membership/organisation to tackle these wider issues

**4. A word from CASPA Member, Kalpesh Shah**

Kalpesh, (CEO of VCare) explained the value that his company was gaining through its membership of CASPA and thanked the CASPA team for all their efforts in moving forward the digital agenda.

**END OF MEETING**